**Richard Benstead**

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| **Prospective Employers: please email me for a full version of this document.****Various details have been removed from this document for security.** |

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| **Full Name****Address****Website** | Richard F. BensteadStaffordshireEngland[www.bensteads.co.uk](http://www.bensteads.co.uk/) | **Email****Date of Birth****Nationality****Driving Licence** | richbenstead@outlook.com1980BritishFull clean licence and car owner |

* Employment & Work Experience

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| Full Time EmploymentOct. 2012 - *to date*(over 6 years) | [**Anari**](https://www.anari.com/) **– Head Office** *(Congleton, Cheshire)** **Senior Engineer - Software Development** (formerly: Analyst Programmer)
* Focused on developing frontend and associated backend components of the flagship airline revenue integrity system supporting multiple DBMS
* Lead frontend developer, working in Microsoft Access and VBA using ODBC data sources
* Backend DBMS development using: Oracle, IBM Netezza, PostgreSQL and MS SQL Server
* Development of several bespoke VB.Net Windows and Console applications
* Prototyping and Management of Cloud-based Reports using BIME
* Competent in batch file scripting to automate tasks, such as a software release
* Familiar with working in JIRA based Agile sprints and using Source Control
* Recommended, configured and manage two critical Synology RackStation NAS
* Contributed towards winning Queen's Award for Enterprise: International Trade 2016
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| Full Time EmploymentFeb. 2007 – Sep. 2012(5 years & 7 months)TrainingMay 2007 | [**Synectics Solutions**](https://www.synectics-solutions.com/) **– Head Office** *(Newcastle under Lyme, Staffordshire)** Database Developer – Implementing new SIRA Systems for Banks and Insurance Companies with involvement throughout the Project Lifecycle
* Assisting Clients with Data Mapping and Migrations from their Existing Systems
* Implementation of Data Loading processes, Transformations, Reports and MI Extracts using Microsoft SQL Server 2000, 2005 and 2008 technologies (T-SQL, BCP, VB Script, DTS, SSIS, Replication etc.)
* Experience using Subversion for Source Control and JIRA for Issue Management

**Microsoft Official SQL Server Training at Remarc Technologies*** Implementing a Microsoft SQL Server 2005 Database (2779A) (Course)
* Designing Microsoft SQL Server 2005 Server-Side Solutions (2781A) (Course)
* Tuning & Optimising Queries Using Microsoft SQL Server 2005 (2784A) (Workshop)
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| Full Time EmploymentJuly 2006 – Feb. 2007(7 months) | [**Synectics Solutions**](https://www.synectics-solutions.com/) **– Head Office** *(Newcastle under Lyme, Staffordshire)** Database Analyst - Provision of support for SIRA Financial (fraud detection and risk avoidance software) to end users at financial institutions
* Programming and querying of the databases using Microsoft SQL Server technologies (T-SQL, VB Script, DTS, etc.) to fulfil user requests and to implement system enhancements
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| Full Time EmploymentDec. 2002 – July 2006(3 years & 7 months) | [**Allied Healthcare Group**](https://www.alliedhealthcare.com/) **– Head Office** *(Stone, Staffordshire)** Systems Developer and I. T. Support Technician
* Development of Bespoke Applications for: Invoicing, Reporting, Departmental Task Management, Data Cleansing, Data Conversion and Specialised Utility Functions - predominately in Microsoft Access and Microsoft Visual Basic
* Oracle Support and Development of Bespoke SQL / Oracle Discoverer Reports
* Phone, Email and Face-to-Face Support to Users for ICT Hardware and Software
* Specialist Support for: BACSTEL-IP software, HMRC (Inland Revenue) Payroll Year End EDI Submissions and Blackberry devices
* Primary Contact for Corporate Website (Technical and Design related)
* Contact and Co-ordinator for Disaster Recovery Remote Site
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| University Industrial Placement (Full Time)July 2000 – July 2001(1 year) | [**Software AG**](https://www.softwareag.com/) **– Worldwide Headquarters** *(Darmstadt, Germany)** Script Programming (Perl and ‘C’ Shell for UNIX) for Project Support
* Tamino Database Software Testing and Test Report Distribution
* Phone, Email and Face-to-Face Support to Internal Users
* Configuration of Compilation Servers and Documentation Maintenance
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* Education

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| 1998 – 2002(4 years) | [**Staffordshire University**](https://www.staffs.ac.uk/)**BSc (Hons) Software Engineering (Sandwich Course) – 2:1**Final Year Project: A Proposal for an Industry Standard XML Representation of Product Information for use in Internet Applications.Subjects studied include: Human-Computer Interaction | Interface Design | Design & Development of Dynamic Web Based Applications | Mobile Computing | Real-Time Systems | Methodologies | Algorithm Design | Database Design & Development | Programming in ‘C’ | Mathematics for Computing & Information Technology | Programming Data Structures | Networking | Rapid Applications Development | Software Engineering Practices | Writing Graphical User Interfaces in a Windows Environment | Hardware & Software Fundamentals | Commercial Application Packages | Multimedia Systems | Fundamentals of Software Design & Development | Systems Analysis & Design.  |
| 1998 (Part-time) | [Worcester College of Technology](http://www.wortech.ac.uk/)OCN Introduction to UNIX – Level 3 – Pass |
| 1996 – 1998(2 years) | [**Worcester College of Technology**](http://www.wortech.ac.uk/)**GNVQ Advanced in Information Technology – Distinction (A)**(equivalent to 3 traditional A-Levels) |
| 1991 – 1996 | [**Hanley Castle High School**](http://www.hanleycastle.worcs.sch.uk/) *(Worcestershire)***GCSEs 9 Subjects at Grades B – C including English, Maths & Information Systems** |

* Skills

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| **Programming Languages**  | I have a good knowledge of Microsoft Visual Basic (including VB.Net), Microsoft Visual Basic for Applications and SQL. I also possess knowledge of: VB Script, Perl, ‘C’ Shell Scripts for UNIX, HTML, ASP, XML, PL/SQL and Windows batch file scripting. |
| **Hardware** **Software Networking** | I have been developing my knowledge of hardware, software and networks for many years. Using this I have provided Technical Support to colleagues, internal users, friends and family members (over the phone, via email and onsite) resolving their individual computing problems. I have built and upgraded PCs for myself and others. I have also installed and configured several small Ethernet LANs with Network Attached Storage. I have an excellent knowledge of Microsoft DOS, Windows, Office, SQL Server, Oracle and PostgreSQL. I also have a good knowledge of: Oracle Discoverer (both Desktop and Administration Editions), Oracle Reports, Quest TOAD for Oracle, Sage Line 50, Albany ALBACS-IP and Blackberry software. |
| **Application** **of Skills** | My skills are applied at work and at home. At work I have programmed many applications for a wide variety of purposes that are in frequent use. I have been involved with data mapping, transformations, cleansing and loading using a variety of SQL DBMS technologies. I have developed complex reports and MI Extracts. Outside of work I have written (and support) several pieces of bespoke software that are used by the company my father formerly worked. I have specified equipment for a small business (Leaff Design), setup their network and Network Attached Storage and provide support when required. |
| **Commercial Awareness** | I regularly read about new computing: technologies, hardware, software and industry news on the Internet and in magazines.  |

* Career Objective

I want to work, preferably in the Midlands, for a small to medium size company that plans to expand. I would like to focus primarily on development and experience new challenges at a company where computing is at the core of the business.

* Interests

I have 2 young children who I enjoy spending time with. We enjoy outings to local places and meetings with friends and family. We also enjoy visiting the cinema, theatre and reading. I love to travel and listen to music. I have organised and planned many holidays and sightseeing trips. I have a long list of places I hope to visit with my wife and family. To keep fit and healthy I enjoy walking, swimming, cycling, running and using my cross trainer.

* Referees & Recommendations

Recommendations and further information: to view, please see my profile on [**LinkedIn**](https://www.linkedin.com/in/richardbenstead)

Referees: to be confirmed upon request.