**Richard Benstead**

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| **Prospective Employers: please email me for a full version of this document.**  **Various details have been removed from this document for security.** |

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| **Full Name**  **Address**  **Website** | Richard F. Benstead  Staffordshire  England  [www.bensteads.co.uk](http://www.bensteads.co.uk/) | **Email**  **Date of Birth**  **Nationality**  **Driving Licence** | [richbenstead@outlook.com](mailto:richbenstead@outlook.com?subject=Re:%20CV)  1980  British  Full clean licence and car owner |

* Employment & Work Experience

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| Full Time Employment  Oct. 2012 - *to date*  (over 6 years) | [**Anari**](https://www.anari.com/) **– Head Office** *(Congleton, Cheshire)*   * **Senior Engineer - Software Development** (formerly: Analyst Programmer) * Focused on developing frontend and associated backend components of the flagship airline revenue integrity system supporting multiple DBMS * Lead frontend developer, working in Microsoft Access and VBA using ODBC data sources * Backend DBMS development using: Oracle, IBM Netezza, PostgreSQL and MS SQL Server * Development of several bespoke VB.Net Windows and Console applications * Prototyping and Management of Cloud-based Reports using BIME * Competent in batch file scripting to automate tasks, such as a software release * Familiar with working in JIRA based Agile sprints and using Source Control * Recommended, configured and manage two critical Synology RackStation NAS * Contributed towards winning Queen's Award for Enterprise: International Trade 2016 |
| Full Time Employment  Feb. 2007 – Sep. 2012  (5 years & 7 months)  Training  May 2007 | [**Synectics Solutions**](https://www.synectics-solutions.com/) **– Head Office** *(Newcastle under Lyme, Staffordshire)*   * Database Developer – Implementing new SIRA Systems for Banks and Insurance Companies with involvement throughout the Project Lifecycle * Assisting Clients with Data Mapping and Migrations from their Existing Systems * Implementation of Data Loading processes, Transformations, Reports and MI Extracts using Microsoft SQL Server 2000, 2005 and 2008 technologies (T-SQL, BCP, VB Script, DTS, SSIS, Replication etc.) * Experience using Subversion for Source Control and JIRA for Issue Management   **Microsoft Official SQL Server Training at Remarc Technologies**   * Implementing a Microsoft SQL Server 2005 Database (2779A) (Course) * Designing Microsoft SQL Server 2005 Server-Side Solutions (2781A) (Course) * Tuning & Optimising Queries Using Microsoft SQL Server 2005 (2784A) (Workshop) |
| Full Time Employment  July 2006 – Feb. 2007  (7 months) | [**Synectics Solutions**](https://www.synectics-solutions.com/) **– Head Office** *(Newcastle under Lyme, Staffordshire)*   * Database Analyst - Provision of support for SIRA Financial (fraud detection and risk avoidance software) to end users at financial institutions * Programming and querying of the databases using Microsoft SQL Server technologies (T-SQL, VB Script, DTS, etc.) to fulfil user requests and to implement system enhancements |
| Full Time Employment  Dec. 2002 – July 2006  (3 years & 7 months) | [**Allied Healthcare Group**](https://www.alliedhealthcare.com/) **– Head Office** *(Stone, Staffordshire)*   * Systems Developer and I. T. Support Technician * Development of Bespoke Applications for: Invoicing, Reporting, Departmental Task Management, Data Cleansing, Data Conversion and Specialised Utility Functions - predominately in Microsoft Access and Microsoft Visual Basic * Oracle Support and Development of Bespoke SQL / Oracle Discoverer Reports * Phone, Email and Face-to-Face Support to Users for ICT Hardware and Software * Specialist Support for: BACSTEL-IP software, HMRC (Inland Revenue) Payroll Year End EDI Submissions and Blackberry devices * Primary Contact for Corporate Website (Technical and Design related) * Contact and Co-ordinator for Disaster Recovery Remote Site |
| University Industrial Placement (Full Time)  July 2000 – July 2001  (1 year) | [**Software AG**](https://www.softwareag.com/) **– Worldwide Headquarters** *(Darmstadt, Germany)*   * Script Programming (Perl and ‘C’ Shell for UNIX) for Project Support * Tamino Database Software Testing and Test Report Distribution * Phone, Email and Face-to-Face Support to Internal Users * Configuration of Compilation Servers and Documentation Maintenance |

* Education

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| 1998 – 2002  (4 years) | [**Staffordshire University**](https://www.staffs.ac.uk/)  **BSc (Hons) Software Engineering (Sandwich Course) – 2:1**  Final Year Project: A Proposal for an Industry Standard XML Representation of  Product Information for use in Internet Applications.  Subjects studied include: Human-Computer Interaction | Interface Design | Design & Development of Dynamic Web Based Applications | Mobile Computing | Real-Time Systems | Methodologies | Algorithm Design | Database Design & Development | Programming in ‘C’ | Mathematics for Computing & Information Technology | Programming Data Structures | Networking | Rapid Applications Development | Software Engineering Practices | Writing Graphical User Interfaces in a Windows Environment | Hardware & Software Fundamentals | Commercial Application Packages | Multimedia Systems | Fundamentals of Software Design & Development | Systems Analysis & Design. |
| 1998  (Part-time) | [Worcester College of Technology](http://www.wortech.ac.uk/)  OCN Introduction to UNIX – Level 3 – Pass |
| 1996 – 1998  (2 years) | [**Worcester College of Technology**](http://www.wortech.ac.uk/)  **GNVQ Advanced in Information Technology – Distinction (A)**  (equivalent to 3 traditional A-Levels) |
| 1991 – 1996 | [**Hanley Castle High School**](http://www.hanleycastle.worcs.sch.uk/) *(Worcestershire)*  **GCSEs 9 Subjects at Grades B – C including English, Maths & Information Systems** |

* Skills

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| **Programming Languages** | I have a good knowledge of Microsoft Visual Basic (including VB.Net), Microsoft Visual Basic for Applications and SQL. I also possess knowledge of: VB Script, Perl, ‘C’ Shell Scripts for UNIX, HTML, ASP, XML, PL/SQL and Windows batch file scripting. |
| **Hardware**  **Software Networking** | I have been developing my knowledge of hardware, software and networks for many years. Using this I have provided Technical Support to colleagues, internal users, friends and family members (over the phone, via email and onsite) resolving their individual computing problems. I have built and upgraded PCs for myself and others. I have also installed and configured several small Ethernet LANs with Network Attached Storage. I have an excellent knowledge of Microsoft DOS, Windows, Office, SQL Server, Oracle and PostgreSQL. I also have a good knowledge of: Oracle Discoverer (both Desktop and Administration Editions), Oracle Reports, Quest TOAD for Oracle, Sage Line 50, Albany ALBACS-IP and Blackberry software. |
| **Application**  **of Skills** | My skills are applied at work and at home. At work I have programmed many applications for a wide variety of purposes that are in frequent use. I have been involved with data mapping, transformations, cleansing and loading using a variety of SQL DBMS technologies. I have developed complex reports and MI Extracts. Outside of work I have written (and support) several pieces of bespoke software that are used by the company my father formerly worked. I have specified equipment for a small business (Leaff Design), setup their network and Network Attached Storage and provide support when required. |
| **Commercial Awareness** | I regularly read about new computing: technologies, hardware, software and industry news on the Internet and in magazines. |

* Career Objective

I want to work, preferably in the Midlands, for a small to medium size company that plans to expand. I would like to focus primarily on development and experience new challenges at a company where computing is at the core of the business.

* Interests

I have 2 young children who I enjoy spending time with. We enjoy outings to local places and meetings with friends and family. We also enjoy visiting the cinema, theatre and reading. I love to travel and listen to music. I have organised and planned many holidays and sightseeing trips. I have a long list of places I hope to visit with my wife and family. To keep fit and healthy I enjoy walking, swimming, cycling, running and using my cross trainer.

* Referees & Recommendations

Recommendations and further information: to view, please see my profile on [**LinkedIn**](https://www.linkedin.com/in/richardbenstead)

Referees: to be confirmed upon request.