

Richard Benstead

Prospective Employers: please email me for a full version of this document.
Various details have been removed from this document for security.

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| Full Name | Richard F. Benstead | Email | richbenstead@outlook.com |
| Address | Staffordshire England | Date of Birth | 1980 |
| Website | www.bensteads.co.uk | Nationality | British |
| | | Driving Licence | Full clean licence and car owner |

■ Employment & Work Experience

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| Full Time Employment Oct. 2012 - <i>to date</i> (over 6 years) | Anari – Head Office (<i>Congleton, Cheshire</i>) <ul style="list-style-type: none">• Senior Engineer - Software Development (formerly: Analyst Programmer)• Focused on developing frontend and associated backend components of the flagship airline revenue integrity system supporting multiple DBMS• Lead frontend developer, working in Microsoft Access and VBA using ODBC data sources• Backend DBMS development using: Oracle, IBM Netezza, PostgreSQL and MS SQL Server• Development of several bespoke VB.Net Windows and Console applications• Prototyping and Management of Cloud-based Reports using BIME• Competent in batch file scripting to automate tasks, such as a software release• Familiar with working in JIRA based Agile sprints and using Source Control• Recommended, configured and manage two critical Synology RackStation NAS• Contributed towards winning Queen's Award for Enterprise: International Trade 2016 |
| Full Time Employment Feb. 2007 – Sep. 2012 (5 years & 7 months) | Synectics Solutions – Head Office (<i>Newcastle under Lyme, Staffordshire</i>) <ul style="list-style-type: none">• Database Developer – Implementing new SIRA Systems for Banks and Insurance Companies with involvement throughout the Project Lifecycle• Assisting Clients with Data Mapping and Migrations from their Existing Systems• Implementation of Data Loading processes, Transformations, Reports and MI Extracts using Microsoft SQL Server 2000, 2005 and 2008 technologies (T-SQL, BCP, VB Script, DTS, SSIS, Replication etc.)• Experience using Subversion for Source Control and JIRA for Issue Management |
| Training May 2007 | Microsoft Official SQL Server Training at Remarc Technologies <ul style="list-style-type: none">• Implementing a Microsoft SQL Server 2005 Database (2779A) (Course)• Designing Microsoft SQL Server 2005 Server-Side Solutions (2781A) (Course)• Tuning & Optimising Queries Using Microsoft SQL Server 2005 (2784A) (Workshop) |
| Full Time Employment July 2006 – Feb. 2007 (7 months) | Synectics Solutions – Head Office (<i>Newcastle under Lyme, Staffordshire</i>) <ul style="list-style-type: none">• Database Analyst - Provision of support for SIRA Financial (fraud detection and risk avoidance software) to end users at financial institutions• Programming and querying of the databases using Microsoft SQL Server technologies (T-SQL, VB Script, DTS, etc.) to fulfil user requests and to implement system enhancements |
| Full Time Employment Dec. 2002 – July 2006 (3 years & 7 months) | Allied Healthcare Group – Head Office (<i>Stone, Staffordshire</i>) <ul style="list-style-type: none">• Systems Developer and I. T. Support Technician• Development of Bespoke Applications for: Invoicing, Reporting, Departmental Task Management, Data Cleansing, Data Conversion and Specialised Utility Functions - predominately in Microsoft Access and Microsoft Visual Basic• Oracle Support and Development of Bespoke SQL / Oracle Discoverer Reports• Phone, Email and Face-to-Face Support to Users for ICT Hardware and Software• Specialist Support for: BACSTEL-IP software, HMRC (Inland Revenue) Payroll Year End EDI Submissions and Blackberry devices• Primary Contact for Corporate Website (Technical and Design related)• Contact and Co-ordinator for Disaster Recovery Remote Site |
| University Industrial Placement (Full Time) July 2000 – July 2001 (1 year) | Software AG – Worldwide Headquarters (<i>Darmstadt, Germany</i>) <ul style="list-style-type: none">• Script Programming (Perl and 'C' Shell for UNIX) for Project Support• Tamino Database Software Testing and Test Report Distribution• Phone, Email and Face-to-Face Support to Internal Users• Configuration of Compilation Servers and Documentation Maintenance |

Education

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| 1998 – 2002 (4 years) | Staffordshire University BSc (Hons) Software Engineering (Sandwich Course) – 2:1 Final Year Project: A Proposal for an Industry Standard XML Representation of Product Information for use in Internet Applications. Subjects studied include: Human-Computer Interaction Interface Design Design & Development of Dynamic Web Based Applications Mobile Computing Real-Time Systems Methodologies Algorithm Design Database Design & Development Programming in 'C' Mathematics for Computing & Information Technology Programming Data Structures Networking Rapid Applications Development Software Engineering Practices Writing Graphical User Interfaces in a Windows Environment Hardware & Software Fundamentals Commercial Application Packages Multimedia Systems Fundamentals of Software Design & Development Systems Analysis & Design. |
| 1998 (Part-time) | Worcester College of Technology OCN Introduction to UNIX – Level 3 – Pass |
| 1996 – 1998 (2 years) | Worcester College of Technology GNVQ Advanced in Information Technology – Distinction (A) (equivalent to 3 traditional A-Levels) |
| 1991 – 1996 | Hanley Castle High School (Worcestershire) GCSEs 9 Subjects at Grades B – C including English, Maths & Information Systems |

Skills

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| Programming Languages | I have a good knowledge of Microsoft Visual Basic (including VB.Net), Microsoft Visual Basic for Applications and SQL. I also possess knowledge of: VB Script, Perl, 'C' Shell Scripts for UNIX, HTML, ASP, XML, PL/SQL and Windows batch file scripting. |
| Hardware Software Networking | I have been developing my knowledge of hardware, software and networks for many years. Using this I have provided Technical Support to colleagues, internal users, friends and family members (over the phone, via email and onsite) resolving their individual computing problems. I have built and upgraded PCs for myself and others. I have also installed and configured several small Ethernet LANs with Network Attached Storage. I have an excellent knowledge of Microsoft DOS, Windows, Office, SQL Server, Oracle and PostgreSQL. I also have a good knowledge of: Oracle Discoverer (both Desktop and Administration Editions), Oracle Reports, Quest TOAD for Oracle, Sage Line 50, Albany ALBACS-IP and Blackberry software. |
| Application of Skills | My skills are applied at work and at home. At work I have programmed many applications for a wide variety of purposes that are in frequent use. I have been involved with data mapping, transformations, cleansing and loading using a variety of SQL DBMS technologies. I have developed complex reports and MI Extracts. Outside of work I have written (and support) several pieces of bespoke software that are used by the company my father formerly worked. I have specified equipment for a small business (Leaff Design), setup their network and Network Attached Storage and provide support when required. |
| Commercial Awareness | I regularly read about new computing: technologies, hardware, software and industry news on the Internet and in magazines. |

Career Objective

I want to work, preferably in the Midlands, for a small to medium size company that plans to expand. I would like to focus primarily on development and experience new challenges at a company where computing is at the core of the business.

Interests

I have 2 young children who I enjoy spending time with. We enjoy outings to local places and meetings with friends and family. We also enjoy visiting the cinema, theatre and reading. I love to travel and listen to music. I have organised and planned many holidays and sightseeing trips. I have a long list of places I hope to visit with my wife and family. To keep fit and healthy I enjoy walking, swimming, cycling, running and using my cross trainer.

Referees & Recommendations

Recommendations and further information: to view, please see my profile on **LinkedIn**
Referees: to be confirmed upon request.